

PRESS RELEASE

08 July 2020

Service Excellence for Colleges and Universities

Swiss Post Solutions and Lehigh University Partner for Campus Mail Services

New York – [Swiss Post Solutions \(SPS\)](#), a leading outsourcing provider for business process solutions and innovative services in document management, announced today that it is partnering with Lehigh University to provide campus mail services.

Located in Bethlehem, Pennsylvania, Lehigh University is recognized as one of the nation's premier research universities. Nearly 7,000 undergraduate and graduate students participate in Lehigh's rigorous academic community.

“Partnering with SPS will allow us to not only improve our fiscal responsibility but provide an innovative service for our students – a win-win. They have developed a number of solutions and business process enhancements that will work perfectly at Lehigh,” said Mark Ironside, Assistant Vice President of Business Services for Lehigh University.

Swiss Post Solutions provides campus mail services to help colleges and universities streamline processes and optimize facilities space and workflows. Partnering with some of the most prestigious schools throughout the United States, SPS has delivered solutions that help universities improve service to students, parents and faculty, while managing costs.

Dan Moscatiello, CEO North America at Swiss Post Solutions, stated, “At SPS, we understand the importance of delivering an innovative, custom-designed mail services solution that elevates the service levels and drives efficiencies at the same time. We look forward to bringing our brand of high-touch customer service to Lehigh University.”

About SPS

We connect the physical and digital worlds

[Swiss Post Solutions \(SPS\)](#) is a leading outsourcing provider for business processes solutions and innovative services in document management. A strong international client base relies on SPS's ability to envision, design and build end-to-end solutions and to be its trusted advisor for the key value drivers in BPO: location strategy, process optimization and technology, such as intelligent automation. Part of the Swiss Post Group headquartered in Bern, Switzerland, SPS's 7500 employees and specialized partners span the full range of the industry with focus on banking, insurance, telecommunications and healthcare, addressing customer needs in more than 20 countries.

Swiss Post Solutions (SPS) North America (NA) offers a comprehensive suite of business process outsourcing solutions and document management services that transform key business applications from paper to digital documents, enabling improved workflow and enhanced efficiencies. In the field of outsourced office services, SPS NA provides solutions to clients from an array of industries, including higher education, legal, financial services, insurance, media & entertainment and manufacturing among others. Headquartered in New York City, SPS NA has offices in Los Angeles, San Francisco, Chicago and Washington DC.

About Lehigh University

Recognized among the nation's premier research universities, Lehigh University offers a rigorous academic community for more than 7,000 students. Located in Pennsylvania's beautiful Lehigh Valley, Lehigh University is one of the nation's most distinguished private universities. Through academic rigor, an entrepreneurial mindset and collaborative opportunities, Lehigh challenges its students to become the leaders of the future.

Contact Information

SPS North America – Janet Tarzia, Head, Marketing & Communications
+1-212-204-0779, janet.tarzia@swisspost.com

Lehigh University – Lori Friedman, Director of Media Relations
+1-610-758-3224, lof214@lehigh.edu

Swiss Post Solutions, Inc
10 East 40th Street, 9th Floor
New York, NY 10016

In partnership with:

Lehigh University
27 Memorial Drive West
Bethlehem, Pennsylvania 18015